

Grenfell Campus, Memorial University of Newfoundland

Saturday Shopping Shuttle Passenger Terms of Use

Authority

1.1 Grenfell's shuttle operates under the authority of, and is governed by the regulations set forth by, Grenfell Campus.

1.2 All persons using the shuttle facilities are subject to the regulations detailed herein, in addition to any other documents which govern the shuttle services. By using this service, passengers agree to abide by these regulations.

1.3 Knowledge and understanding of these regulations are the responsibility of all users of the shuttle.

1.4 The following terms of use, rules, and regulations are subject to change at the discretion of Grenfell Campus, as necessary.

Schedule

2.1 The shuttle bus will operate each Saturday from 1pm – 4pm between the months of September to December. This pilot project may continue in the Winter 2019 semester based on usage.

2.2 Shuttle arrival and departure times are approximate. Passengers are advised to carefully plan ahead for potential delays if they are required to be at a particular location at a specific time.

2.3 If the shuttle is ready to leave at the scheduled departure time, it must do so to maintain its schedule for the day. Passengers are advised to arrive at least 5 minutes prior to the scheduled departure time as the shuttle will not wait for passengers who are not ready to board at this time.

2.4 The shuttle will not leave a location prior to the scheduled departure time unless absolutely necessary. However, the decision to do so is at the discretion of the driver.

2.5 Schedules are subject to modification by Grenfell Campus at their discretion. While advance notice of any modifications will be attempted, this may not always be possible.

2.6 Access to those who wish to use the shuttle is not guaranteed at the time most convenient, seats are filled on a first-come, first-serve basis until the designated maximum capacity is reached.

2.7 The shuttle does NOT make any unscheduled or amended stops upon request of passengers.

2.8 Grenfell Campus is not responsible for service disruptions or delays, including but not limited to those caused by weather, traffic, issues with the shuttle, or factors related to the driver.

Routes

3.1 Shuttle routes are subject to modification by Grenfell Campus at their discretion.

3.2 Designated stops will be at the following locations:

SEE DETAILED CHART

3.3 Shuttle routes between designated stops may change throughout a given day based on factors such as traffic patterns, reports of delays, weather, access, or any other at the discretion of the driver.

3.4 Grenfell Campus is not responsible for service disruptions or delays resulting from any decision of the driver related to routes taken at a given time.

Accessibility

4.1 Unfortunately, the shuttle used for this service is not currently wheelchair accessible. Grenfell Campus is currently exploring its options to offer a solution for those in need of such services

Boarding and Exiting

6.1 Shuttle passengers waiting are expected to wait in an orderly line for the bus at the designated stop in order to ensure entry on a first-come, first-serve basis.

6.2 Do not crowd the door to the shuttle.

6.3 Please wait for the shuttle to come to a full stop and doors are open before approaching the shuttle.

6.4 Please allow passengers who are exiting to do so before trying to board. The driver will signal once the shuttle is ready to take on new passengers.

6.5 When exiting the shuttle, please do not stand up to exit until the shuttle comes to a complete stop.

6.7 If the driver indicates that you may not enter the bus for any reason, please calmly exit the bus immediately to allow other users to get on.

6.8 Do not interfere with traffic while waiting for or entering, or exiting the shuttle.

6.9 Grenfell Campus is not responsible for any injuries to persons or damages to property sustained while waiting for, entering, or exiting the shuttle.

Rules & Regulations

7.1 The number of passengers may not exceed the number of available seats.

7.2 All bags/items must be stored safely in the passenger's lap or feet while the shuttle is moving.

7.3 All larger items must be kept in the storage space at the rear exterior of the shuttle.

7.4 The driver may restrict/deny any item from being carried onto the shuttle.

7.5 Passengers must be sitting with seatbelts on while the bus is in motion.

7.6 Passengers are responsible for keeping the shuttle clean and tidy.

a) Passengers are to place all trash in the bin at the front of the shuttle prior to exiting.

b) Passengers are to wipe up or clean any spills or other messes prior to exiting.

7.7 No lying down or placing of feet on the seats.

7.8 No open beverages are permitted. Only water bottles, travel mugs, or other drinking containers with sealable or screw-top lids are permitted.

7.9 No eating is permitted on the shuttle. Due to potential food allergies, trash, or choking hazards, all food must be sealed in package or stored in a sealed container while on the shuttle.

7.10 No fighting, bullying, or other harassment of the driver or other passengers will be tolerated. Please show respect to other in both your words and actions.

7.11 In an effort to minimize the effects of allergies or other reactions, please refrain from wearing scented products.

7.12 Absolutely no smoking, use of illicit drugs, or consumption of alcoholic beverages will be tolerated.

7.13 Please keep all in-person or telephone conversations at a low volume so as to not disturb others.

7.14 Headphones must be worn by passengers using any audio or video devices.

- 7.15 Please keep all parts of your body and all objects inside of the bus at all times.
- 7.16 If you choose to open a window, please remember to close it prior to exiting the shuttle.
- 7.17 Do not open any doors or exits unless necessary to do so during an emergency.
- 7.18 Passengers engaging in rowdy or disruptive behavior, or using profanity, may be asked to immediately leave the bus, regardless of location.
- 7.19 Passengers will be held responsible for any damages to Grenfell Campus property resulting from improper behavior or failure to adhere to the rules.
- 7.20 Any passenger found willfully damaging or vandalizing Grenfell Campus property may be held liable and/or subject to prosecution.
- 7.21 Please do not do anything to distract the driver while the shuttle is in operation.
- 7.22 Please listen to the driver at all times.
- 7.23 In the event of an emergency, please follow the driver's instructions.
- 7.24 Any violation of shuttle rules may result in withdrawal of shuttle privileges.

Lost and Found

8.1 Any items found on the shuttle bus will be turned over to Campus Enforcement and Patrol at the end of the shuttle run. These items will be dealt with as per University policy for lost and found items.

Waiver of Liability

9.1 Neither Memorial University of Newfoundland, Grenfell Campus, its employees, nor any staff employed and performing work on behalf of the University, shall be responsible for loss or damage to any property, however caused.

9.2 Neither Memorial University of Newfoundland, its employees, nor any staff and performing work on behalf of the University, shall be responsible for personal injury or related damages, however caused.

9.3 All passengers who choose to ride on the shuttle, or to carry any item with them on the bus, do so at their own discretion.

Service Disruption

10.1 Grenfell Campus shuttle service will be automatically shut down in the event of a closure of the campus, for any reason, until such time that the campus officially re-opens.

10.2 Disruptions to service may occur under any of the following circumstances:

- a) Scheduled maintenance, inspections, or other downtime for the shuttle itself.
- b) Unscheduled maintenance or other downtime for the shuttle itself.
- c) The unavailability of a driver to operate the shuttle for any reason.
- d) Any other unforeseen circumstance that may require a disruption to service.

10.3 In the event of any disruption or cancellation of service all effort will be made to communicate this disruption or cancellation to students through their Grenfell Campus email and through various social media pages.

10.4 Grenfell Campus will not be held responsible in the event that false information is communicated about the operating status of the shuttle bus or if disruption occurs without any communication.

10.5 While Grenfell Campus will work to minimize any disruptions to service, such disruptions may occur for any period of time.

10.6 In the event that something happens to the shuttle mid-run that results in its inability to complete the run, Grenfell Campus will not be held responsible for completing the run as planned or scheduled. While accommodations may be made in some situations to drop passengers at a suitable location, this cannot be guaranteed and passengers may be responsible for their own transportation.

10.7 The provision of this shuttle service is considered a privilege and, as such, Grenfell Campus will not be held responsible for any negative consequences resulting from any disruption to this service.

10.8 Grenfell Campus reserves the right to disrupt or cancel this service at any time and for any reason, without penalty.

Contacts/Communications

11.1 In the event of an emergency:

- a) On the bus: Please alert the driver immediately and follow instructions.
- b) While at Grenfell Campus: Please contact CEP at ext. 6210.

11.2 For lost and found items:

a) Call the Campus Enforcement & Patrol 24-hour dispatch line at ext. 6210.

11.3 To provide constructive feedback on the shuttle service:

a) Please direct all service compliments, issues, or other feedback to the bus driver.

b) Contact WHO?